

REVISED HOUSE RULES



EG-E402 | Guest House Guide

Welcome to your home away from home!

We are delighted to host you at Serenity by the Sea and hope your stay is relaxing, comfortable, and filled with wonderful memories. To help keep our condo beautiful and comfortable for every guest, we kindly ask that you review the following guidelines.

Thank you for helping us care for our little piece of paradise!

HOUSE RULES

No Smoking

Smoking is not permitted inside the condo.

No Pets

We all love our pets and we know you do too, but they are not permitted to stay at the Emerald Grande. If a pet is discovered in a unit, your credit card will be charged an additional \$250.00- \$750.00 (deep clean fee) depending on the size of the unit.

Balcony Doors

Please keep all balcony doors closed at all times to prevent HVAC (heating and air conditioning) issues during your stay.

Bathroom Ventilation

Please turn on the bathroom exhaust fan whenever showering to help prevent moisture buildup and condensation.

Laundry Room

- Please leave the washing machine door open after use to allow the interior to dry completely.
- Please clean the dryer lint filter after every use.

TOWELS, LINENS & LAUNDRY

We want you to feel right at home! Our condo is stocked with towels, washcloths, hand towels, and linens for your convenience.

- Please keep all towels and linens inside the condo. These items belong to the owners and are provided for your use during your stay.
- Laundry detergent and dryer sheets are provided for your convenience.
- The condo is fully stocked with linens, and a washer and dryer are available for your use. Should you need additional clean towels or linens during your stay, we kindly ask that you wash the provided items in the unit rather than requesting additional linens from Housekeeping or the front desk. Our towels and linens would be lost and never returned.

Thank you for helping us keep everything fresh and ready for our next guests!

CHECK OUT

CHECKOUT INSTRUCTIONS

Checkout Time: 10:00 AM CST

Before leaving, please complete the following checklist to help us prepare the condo for our next guests.

- ☐ **Refrigerator & Freezer:** Please remove and discard all leftover food.
- ☐ **Trash:** Please empty the kitchen and bathroom trash cans and take all trash to the trash chute located to the right of the elevator.
- ☐ **Dishwasher:** Please load and start the dishwasher before departing. Dishwasher detergent pods are provided.
- ☐ **Doors & Locks:** Please ensure all exterior doors, including balcony doors, are closed and locked.
- ☐ **Thermostat:** Please adjust the thermostat according to the season:
 - Summer: Set to 74°F
 - Winter: Set to 68°F
- ☐ **Lights:** Please turn off all lights before leaving.
- ☐ **Keys & Towel Cards:** Please return all keys and towel cards to the front desk.

A FINAL NOTE

To ensure everything is ready for future guests, an inventory of the condo is completed after each stay. Guests may be charged for missing items, as applicable, within two days of checkout.

Thank you for taking a few moments to care for our condo!

Thank you for choosing Serenity by the Sea EG-E402. We hope you had a wonderful stay, enjoyed the beautiful Emerald Coast, and will visit us again soon.

Wishing you safe travels and sunny days ahead! 🌞